



Customer Satisfaction Survey

*Please Help... Just A Few Minutes Of Your Time.
Please complete and return with your payment.*

Thank you for choosing The Magee Construction Companies. We have appreciated the opportunity to serve you. At Magee, we know that to continue our success, we must also *continuously improve*.

We need your help. Please give us some feedback!

How did you hear about The Magee Companies? <i>(Circle One)</i>	TV	Newspaper	Yellow Pages	Magazine	Job Site Sign	Word of Mouth	Online	Other: <i>(tell us:)</i> _____
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Your attitude & impression about us...

(Please check one box and add comments if necessary)	Strongly Agree	Agree	Disagree	Comments
ABOUT THE SALESPERSON/ESTIMATOR:.....
1. <i>Understood my needs</i>				
2. <i>Clearly explained the estimate & Magee's procedure</i>				
3. <i>Generated trust & confidence in knowledge of industry</i>				
ABOUT THE INSTALLATION:.....
1. <i>Original Contract/Work order is 100% complete (If Not 100% complete, please list on rear)</i>				
2. <i>Materials & Techs arrived on schedule</i>				
3. <i>Demonstrated appropriate respect & performed as professionals</i>				
4. <i>Protected property during installation</i>				
5. <i>Cleaned up after job completion</i>				
6. <i>Completed project as scheduled (uncontrollable delays exempt)</i>				
FIELD TECHNICIAN(S) OVERALL PERFORMANCE: <i>(PLEASE CIRCLE ONE): .>.>.>.>.>.>.>.>.>.>.</i> FOREMAN'S NAME: _____	Superior 5	Very Good 4	Fair 3	Needs Improvement: (how?) 2 1
ABOUT THE RESULTS:.....
1. <i>Met my expectations</i>				
2. <i>Would recommend to others</i>				

Please complete the following statements...

<i>"I would recommend Magee to others, because I believe they..."</i>	
<i>"Magee would be more successful if..."</i>	
Any additional comments: <i>(use rear if necessary)</i>	

May we use you as a referral source with prospective customers?

Yes No Your Name: _____
 Your Address: _____
 Your Town: _____